



THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) : M. Kepler et al.  
Case : 41698-1047  
Serial No. : 09/520,306 Group Art Unit: 2642  
Filed : March 7, 2000 Examiner : H. Agdeppa  
Title : Directory Assistance System Capable of Providing Telephonic Concierge Services


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LETTER TO OFFICIAL DRAFTSPERSON

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on May 10, 2002.

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May 10, 2002  
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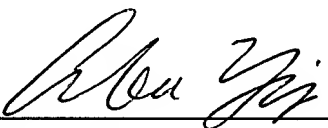
Commissioner for Patents  
Washington, D.C. 20231

Sir:

Applicants have amended FIGs. 7 and 11 in the above-referenced patent application. Enclosed are marked-up copies of these figures, with corrections indicated in red. Also enclosed are amended FIGs. 7 and 11, incorporating the corrections therein.

Respectfully submitted,

Dated: May 10, 2002  
Enclosures

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